
Office of the Inspector General

www.oig.dc.gov
Telephone: 202-727-2540

Table AD0-1

Description	FY 2019	FY 2020	FY 2021	FY 2022	% Change
	Actual	Actual	Approved	Approved	from FY 2021
OPERATING BUDGET	\$15,559,287	\$15,431,345	\$18,910,640	\$22,684,084	20.0
FTEs	109.4	103.2	112.0	118.0	5.4
CAPITAL BUDGET	\$376,621	\$371,339	\$0	\$0	N/A
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Office of the Inspector General (OIG) is to independently audit, inspect, and investigate matters pertaining to the District of Columbia government in order to: prevent and detect corruption, mismanagement, waste, fraud, and abuse; promote economy, efficiency, effectiveness, and accountability; inform stakeholders about issues relating to District programs and operations; and recommend and track the implementation of corrective actions.

Summary of Services

OIG initiates and conducts independent financial and performance audits, inspections, and investigations of District government operations; conducts other special audits, assignments, and investigations; audits procurement and contract administration continually; forwards to the authorities evidence of criminal wrongdoing discovered as the result of audits, inspections, or investigations conducted by the Office; contracts with an outside audit firm to perform the annual audit of the District government's financial operations, with the results published in the Comprehensive Annual Financial Report, and chairs the oversight committee for this process; and serves as the principal liaison between the District government and the U.S. Government Accountability Office.

The agency's FY 2022 approved budget is presented in the following tables:

FY 2022 Approved Gross Funds Operating Budget and FTEs, by Revenue Type

Table AD0-2 contains the approved FY 2022 budget by revenue type compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual data.

Table AD0-2

(dollars in thousands)

	Dollars in Thousands						Full-Time Equivalents					
	Actual FY 2019	Actual FY 2020	Approved FY 2021	Approved FY 2022	Change from FY 2021	% Change*	Actual FY 2019	Actual FY 2020	Approved FY 2021	Approved FY 2022	Change from FY 2021	% Change
Appropriated Fund												
GENERAL FUND												
Local Funds	13,384	12,779	15,849	19,673	3,824	24.1	92.1	86.5	94.8	101.5	6.8	7.1
TOTAL FOR GENERAL FUND	13,384	12,779	15,849	19,673	3,824	24.1	92.1	86.5	94.8	101.5	6.8	7.1
FEDERAL RESOURCES												
Federal Grant Funds	2,175	2,652	3,062	3,011	-50	-1.6	17.2	16.7	17.2	16.5	-0.8	-4.3
TOTAL FOR FEDERAL RESOURCES	2,175	2,652	3,062	3,011	-50	-1.6	17.2	16.7	17.2	16.5	-0.8	-4.3
GROSS FUNDS	15,559	15,431	18,911	22,684	3,773	20.0	109.4	103.2	112.0	118.0	6.0	5.4

*Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2022 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2022 Approved Operating Budget, by Comptroller Source Group

Table AD0-3 contains the approved FY 2022 budget at the Comptroller Source Group (object class) level compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual expenditures.

Table AD0-3

(dollars in thousands)

Comptroller Source Group	Actual FY 2019	Actual FY 2020	Approved FY 2021	Approved FY 2022	Change from FY 2021	Percentage Change*
11 - Regular Pay - Continuing Full Time	9,223	9,166	11,542	11,490	-52	-0.5
12 - Regular Pay - Other	247	219	218	973	755	346.1
13 - Additional Gross Pay	97	63	0	0	0	N/A
14 - Fringe Benefits - Current Personnel	1,766	1,867	2,584	2,691	107	4.1
15 - Overtime Pay	0	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	11,332	11,315	14,343	15,153	810	5.6
20 - Supplies and Materials	173	93	130	163	32	24.9
31 - Telecommunications	-6	3	0	0	0	N/A
32 - Rentals - Land and Structures	0	144	243	187	-56	-23.1
40 - Other Services and Charges	3,709	3,383	3,839	6,831	2,992	77.9
50 - Subsidies and Transfers	351	493	343	318	-25	-7.4
70 - Equipment and Equipment Rental	0	0	11	32	21	187.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	4,228	4,116	4,567	7,531	2,964	64.9
GROSS FUNDS	15,559	15,431	18,911	22,684	3,773	20.0

*Percent change is based on whole dollars.

FY 2022 Approved Operating Budget and FTEs, by Division/Program and Activity

Table AD0-4 contains the approved FY 2022 budget by division/program and activity compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table AD0-4

(dollars in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2019	Actual FY 2020	Approved FY 2021	Approved FY 2022	Change from FY 2021	Actual FY 2019	Actual FY 2020	Approved FY 2021	Approved FY 2022	Change from FY 2021
(1000) AGENCY MANAGEMENT										
(1010) Personnel	8	131	0	12	12	1.0	1.8	0.0	0.0	0.0
(1020) Contracting and Procurement	255	248	423	406	-16	1.9	1.8	2.0	2.0	0.0
(1030) Property Management	116	118	165	183	18	1.0	0.9	1.0	1.0	0.0
(1040) Information Technology	914	496	1,190	1,774	584	2.9	2.7	3.0	3.0	0.0
(1050) Financial Management	83	87	115	0	-115	1.0	0.0	0.0	0.0	0.0
(1060) Legal	724	837	818	970	152	4.9	4.6	5.0	6.0	1.0
(1070) Fleet Management	8	37	44	64	20	0.0	0.0	0.0	0.0	0.0
(1085) Customer Service	396	745	785	704	-82	4.9	4.6	7.0	6.0	-1.0
SUBTOTAL (1000) AGENCY MANAGEMENT	2,504	2,700	3,540	4,113	573	17.5	16.4	18.0	18.0	0.0
(2000) OPERATIONS										
(2010) Audit	4,444	4,305	4,609	4,728	119	20.4	20.1	22.0	24.0	2.0
(2030) Inspections and Evaluations	946	920	1,068	1,229	161	10.7	9.1	10.0	11.0	1.0
SUBTOTAL (2000) OPERATIONS	5,390	5,224	5,677	5,957	280	31.1	29.2	32.0	35.0	3.0
(3000) EXECUTIVE										
(3001) Executive	1,236	1,033	1,371	3,301	1,930	3.9	4.6	5.0	5.0	0.0
(3010) Investigations	2,123	1,850	2,800	2,949	149	20.4	19.2	21.0	23.0	2.0
(3020) MFCU 25% Match	725	836	825	967	141	5.6	5.2	5.8	7.2	1.5
(3030) Medicaid Fraud Control Unit	2,175	2,654	3,062	3,034	-27	17.2	16.7	17.2	16.8	-0.5
SUBTOTAL (3000) EXECUTIVE	6,259	6,374	8,058	10,252	2,194	47.2	45.7	49.0	52.0	3.0
(4000) RISK ASSESSMENT AND FUTURE PLANNING										
(4011) Risk Assessment and Future Planning	695	809	965	1,775	809	8.8	7.3	8.0	9.0	1.0
(4110) Audits	0	0	0	44	44	0.0	0.0	0.0	0.0	0.0
SUBTOTAL (4000) RISK ASSESSMENT AND FUTURE PLANNING	695	809	965	1,819	853	8.8	7.3	8.0	9.0	1.0
(5000) QUALITY MANAGEMENT										
(5001) Quality Management	712	326	671	544	-127	4.9	4.6	5.0	4.0	-1.0
SUBTOTAL (5000) QUALITY MANAGEMENT	712	326	671	544	-127	4.9	4.6	5.0	4.0	-1.0
(9961) YEAR END AUDIT ADJ										
No Activity Assigned	0	-2	0	0	0	0.0	0.0	0.0	0.0	0.0
SUBTOTAL (9961) YEAR END AUDIT ADJ	0	-2	0	0	0	0.0	0.0	0.0	0.0	0.0
TOTAL APPROVED OPERATING BUDGET	15,559	15,431	18,911	22,684	3,773	109.4	103.2	112.0	118.0	6.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2022 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

Program Description

The Office of the Inspector General (OIG) operates through the following 5 programs:

Operations – includes all external functions of the OIG including these units: Audit, and Inspections and Evaluations:

- **Audit** – conducts audits, reviews, and analysis of financial, operational, and programmatic functions; and
- **Inspections and Evaluations** – inspects and evaluates District agencies under defined performance criteria, evaluates management and programs, and makes recommendations relating to improving overall efficiency and effectiveness.

Executive – oversees all agency-level divisions including Office of the General Counsel, Operations, Business Management, Investigations, and Medicaid Fraud Control.

- **Executive** – oversees all agency-level divisions;
- **Investigations** – investigates fraud and other misconduct by District government employees and contractors doing business with the District government;
- **Medicaid Fraud Control Unit (MFCU) 25% Match** – represents the Local match associated with the MFCU federal grant; and
- **Medicaid Fraud Control Unit** – investigates and prosecutes cases of Medicaid provider fraud and patient abuse and neglect in Medicaid-funded facilities.

Risk Assessments and Future Planning (AFP)– aggregates, analyzes, and synthesizes information to identify and prioritize risks facing the District, and synergizes the OIG’s work to maximize the value it provides to the District.

Quality Management (QM) – supports the integrity of OIG operations through effective quality review processes.

Agency Management – provides administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of the Inspector General has no program structure changes in the FY 2022 approved budget.

FY 2021 Approved Budget to FY 2022 Approved Budget, by Revenue Type

Table AD0-5 itemizes the changes by revenue type between the FY 2021 approved budget and the FY 2022 approved budget. For a more comprehensive explanation of changes, please see the FY 2022 Approved Budget Changes section, which follows the table.

Table AD0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2021 Approved Budget and FTE		15,849	94.8
No Change		0	0.0
LOCAL FUNDS: FY 2022 Recurring Budget		15,849	94.8
Increase: To support operational requirements	Multiple Programs	315	0.0
Decrease: To recognize savings from a reduction in FTE(s)	Multiple Programs	-315	-5.2

Table AD0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Enhance: ARPA - Federal funds for Local Revenue Replacement funding to support oversight of federal pandemic appropriations to the District	Multiple Programs	3,383	10.0
Enhance: To align personal services and Fringe Benefits with projected costs (less than \$500)	Agency Management	0	0.0
LOCAL FUNDS: FY 2022 Mayor's Proposed Budget		19,231	99.5
Enhance: To support additional FTE(s)	Multiple Programs	223	2.0
Enhance: To support risk assessment services (one-time)	Risk Assessment and Future Planning	200	0.0
Enhance: ARPA - Federal funds for Local Revenue Replacement funding to support personal services costs	Multiple Programs	18	0.0
LOCAL FUNDS: FY 2022 District's Approved Budget		19,673	101.5
FEDERAL GRANT FUNDS: FY 2021 Approved Budget and FTE		3,062	17.2
Increase: To realize savings in nonpersonal services	Executive	82	0.0
Decrease: To align Fixed Costs with proposed estimates	Executive	-56	0.0
Decrease: To recognize savings from a reduction in FTE(s)	Executive	-76	-0.8
FEDERAL GRANT FUNDS: FY 2022 Mayor's Proposed Budget		3,011	16.5
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2022 District's Approved Budget		3,011	16.5
GROSS FOR AD0 - OFFICE OF THE INSPECTOR GENERAL		22,684	118.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

FY 2022 Approved Operating Budget Changes

Table AD0-6 contains the approved FY 2022 budget by fund compared to the FY 2021 approved budget.

Table AD0-6

Appropriated Fund	FY 2021 Approved	FY 2022 Approved	% Change from FY 2021
Local Funds	\$15,848,905	\$19,672,797	24.1
Federal Grant Funds	\$3,061,735	\$3,011,287	-1.6
GROSS FUNDS	\$18,910,640	\$22,684,084	20.0

Recurring Budget

No Change: OIG's budget reflects no change from the FY 2021 approved budget to the FY 2022 recurring budget.

Mayor's Proposed Budget

Increase: In Local funds, OIG's budget proposal includes a net increase of \$314,728 primarily to cover the cost of Information Technology hardware and software maintenance and the hiring of consultants across multiple programs.

In Federal Grant funds, OIG proposes a net increase of \$81,900 in the Executive program to cover costs primarily for professional services and office support.

Decrease: OIG's Local funds budget proposal includes a decrease of \$315,128 and 5.3 Full-Time Equivalent (FTE) positions across multiple programs to recognize projected savings in personal services costs.

In Federal Grant funds, a decrease of \$56,195 is proposed for rent and other fixed costs in the Executive program. Also, the budget proposal includes a net decrease of \$76,153 and 0.8 FTEs in the Executive program for costs associated with personal services.

Enhance: OIG's Local funds proposed budget includes an increase of \$3,383,533 and 10.0 FTEs across multiple programs to perform oversight of federal pandemic appropriations to the District. This increase in spending is supported by Coronavirus Relief funds from the American Rescue Plan Act. Additionally, an adjustment of \$400 is proposed to align the personal services budget with projections in the Agency Management program.

District's Approved Budget

Enhance: The Office of the Inspector General's approved Local funds budget increased by \$223,359 and 2.0 FTEs across multiple programs to cover the cost of hiring a Staff Assistant and an Investigator. An additional \$200,000 in one-time funding supports the Risk Assessment and Future Planning program. Finally, the approved agency budget reflects an increase of ARPA—Federal funds for Local Revenue Replacement in the amount of \$18,000 to align personal services with projected costs. This increase in spending is supported by Coronavirus Relief funds from the American Rescue Plan Act.

Agency Performance Plan*

The Office of Inspector General (OIG) has the following strategic objectives for FY 2022:

Strategic Objectives

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

Objectives

1. Proactively identify and reduce vulnerabilities that could lead to corruption, fraud, waste, abuse, and mismanagement.
2. Integrate plans, processes, and resources to support organizational accountability.
3. Deliver actionable, relevant, and timely products and services to customers and stakeholders that promote economic, efficient, and effective government operations, deter misconduct and hold wrongdoers accountable.
4. Implement an information and knowledge management system that supports the OIG mission.
5. Recruit, develop, and retain a highly qualified and diverse workforce.

ACTIVITIES

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into “daily services” (ex. sanitation disposal), and long-term “key projects” that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

1. Proactively identify and reduce vulnerabilities that could lead to corruption, fraud, waste, abuse, and mismanagement. (3 Activities)

Activity Title	Activity Description	Type of Activity
Oversight Work	Conduct audits, investigations, and inspections based on proactively identified leads and indicators.	Daily Service
Reduce Misconduct	Forward to the appropriate authority any report, as a result of any audit, inspection or investigation conducted by the office, in order to reduce misconduct or unethical behavior.	Daily Service
Hotline and Data Analysis Programs	Operate hotline and data analysis programs to aid in identifying and evaluating allegations of corruption, fraud, waste, abuse, and mismanagement.	Daily Service

2. Integrate plans, processes, and resources to support organizational accountability. (3 Activities)

Activity Title	Activity Description	Type of Activity
OIG Policies and Procedures	Integrate internal OIG policies and procedures to ensure the OIG executes its mission in compliance with applicable standards to support organizational accountability.	Key Project
Performance Excellence	Implement a performance assessment/excellence framework within the OIG to ensure continuous improvement.	Key Project
Spending Plans	Develop spending plans to ensure appropriated resources are used efficiently and effectively to support organizational accountability and are in compliance with District regulations.	Daily Service

3. Deliver actionable, relevant, and timely products and services to customers and stakeholders that promote economic, efficient, and effective government operations, deter misconduct and hold wrongdoers accountable. (4 Activities)

Activity Title	Activity Description	Type of Activity
Independent Oversight Work	Initiate and conduct independent financial and performance audits, inspections, and investigations of District government operations.	Daily Service
GAO Liaison	Serve as the principal liaison between the District government and the US Government Accountability Office.	Key Project
Annual District Audit	Contract with an outside audit firm to perform the annual audit of the District government's financial operations with the results published in the Comprehensive Annual Financial Report (CAFR) and chair the CAFR oversight committee.	Key Project
Reporting Evidence of Wrongdoing	Forward to the Mayor, within a reasonable time of reporting evidence of criminal wrongdoing to the Office of the U.S. Attorney's Office for the District of Columbia, or other law enforcement office, any report regarding the evidence, if appropriate.	Daily Service

4. Implement an information and knowledge management system that supports the OIG mission. (3 Activities)

Activity Title	Activity Description	Type of Activity
Information Management System	Collect, process, and communicate information to enable the agency's leadership team to make more effective and efficient decisions.	Key Project
Knowledge Management System	Manage agency knowledge to improve performance and achieve the OIG mission.	Key Project
Information Security	Establish and maintain digital and physical security controls to protect critical information and knowledge assets from unauthorized access.	Key Project

5. Recruit, develop, and retain a highly qualified and diverse workforce. (1 Activity)

Activity Title	Activity Description	Type of Activity
Strategic Operation 5	Assess current staffing to ensure it meets the OIG's mission and vision.	Daily Service

KEY PERFORMANCE INDICATORS

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, “What does the agency need to measure to determine success?”

1. Proactively identify and reduce vulnerabilities that could lead to corruption, fraud, waste, abuse, and mismanagement. (5 Measures)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percent of contacts evaluated and appropriate course or action determined within 10 business days of receipt by RAFP hotline program	No	91.8%	90%	95%	90%	90%
Percent of proactive analytical activities initiated by RAFP's data analysis unit that resulted in an investigation, audit, or inspection	No	40%	30%	37.5%	30%	30%
Percentage of complaints received that are actionable by the OIG	No	New in 2020	New in 2020	29.1%	25%	25%
Percentage of increase in complaints received compared to previous fiscal year	No	New in 2020	New in 2020	1.5%	10%	10%
Percentage of planned quality assurance review projects completed in fiscal year	No	New in 2020	New in 2020	100%	100%	100%

2. Integrate plans, processes, and resources to support organizational accountability. (5 Measures)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percentage of FTEs with completed annual performance reviews conducted by supervisors	No	New in 2020	New in 2020	100%	100%	100%
Percentage of FTEs with completed mid-year performance reviews conducted by supervisors this fiscal year	No	New in 2020	New in 2020	100%	100%	100%
Percentage of FTEs with completed performance plans this fiscal year	No	New in 2020	New in 2020	100%	100%	100%
Percentage of federal funds deobligated back to the federal government by year end	No	New in 2020	New in 2020	0%	1%	1%
Percentage of local funds deobligated back to the general fund by year end	No	New in 2020	New in 2020	0%	1%	1%

3. Deliver actionable, relevant, and timely products and services to customers and stakeholders that promote economic, efficient, and effective government operations, deter misconduct and hold wrongdoers accountable. (8 Measures)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percentage of FOIA Requests processed within 15 business days	No	New in 2020	New in 2020	95.5%	100%	100%
Percentage of audit recommendations agreed-to by District agencies	No	New in 2020	New in 2020	93.9%	80%	80%
Percentage of final audit reports completed within 210 business days	No	New in 2020	New in 2020	50%	55%	55%

3. Deliver actionable, relevant, and timely products and services to customers and stakeholders that promote economic, efficient, and effective government operations, deter misconduct and hold wrongdoers accountable. (8 Measures)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percentage of final inspection and evaluation reports completed within 210 business days	No	New in 2020	New in 2020	25%	55%	55%
Percentage of inspection and evaluation recommendations agreed-to by District agencies	No	New in 2020	New in 2020	75.6%	80%	80%
Percentage of quality assurance review projects completed within 10 business days	No	New in 2020	New in 2020	100%	100%	100%
Percentage of the Investigations Unit's cases closed that resulted in a criminal, civil, administrative action or monetary outcome	No	New in 2020	New in 2020	15%	50%	50%
Percentage of the Medicaid Fraud Control Unit's cases closed that resulted in a criminal, civil, administrative action or monetary outcome	No	New in 2020	New in 2020	20.5%	50%	50%

4. Implement an information and knowledge management system that supports the OIG mission. (1 Measure)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percentage of planned data-based proactive projects completed this fiscal year	No	New in 2020	New in 2020	100%	100%	100%

5. Recruit, develop, and retain a highly qualified and diverse workforce. (3 Measures)

Measure	New Measure/ Benchmark Year	FY 2019 Actual	FY 2020 Target	FY 2020 Actual	FY 2021 Target	FY 2022 Target
Percentage of new hire retention (more than 1 year)	No	New in 2020	New in 2020	0%	90%	90%
Percentage of vacancies	No	New in 2020	New in 2020	20.2%	3%	3%
Percentage of voluntary employee turnover	No	New in 2020	New in 2020	2%	2%	2%

WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; “How much are we doing?”

1. Oversight Work

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of proactive analytical products RAFP-DAU that initiated an investigation, audit, or inspection	No	4	4	3
Number of proactive products completed by RAFP	No	New in 2020	New in 2020	8
Number of RAFP proactive products used to initiate an investigation, audit, or inspection	No	New in 2020	New in 2020	3
Number of RAFP-DAU products completed in support of an active investigations, audit, or inspection	No	New in 2020	New in 2020	33
Number of recommendations made to District agencies	No	54	48	123
Number of referrals made to District agencies resulting from hotline contacts	No	100	57	100

2. Independent Oversight Work

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of audit engagements completed within 210 business days	No	New in 2020	New in 2020	5
Number of audit recommendations agreed to by District agencies	No	New in 2020	New in 2020	77
Number of audit recommendations to District agencies	No	New in 2020	New in 2020	82
Number of audit reports issued by OIG staff	No	New in 2020	New in 2020	9
Number of inspection and evaluation projects completed within 210 business days	No	New in 2020	New in 2020	1
Number of inspection and evaluation recommendations agreed to by District agencies	No	New in 2020	New in 2020	31
Number of inspection and evaluation recommendations to District agencies	No	New in 2020	New in 2020	41
Number of inspection and evaluation reports issued by OIG staff	No	New in 2020	New in 2020	4
Sum of funds put to better use from audit	No	New in 2020	New in 2020	\$47,336
Sum of funds recouped (fines, restitutions, and overpayments) from audit	No	New in 2020	New in 2020	\$7,432,480
Sum of questioned costs from audit	No	New in 2020	New in 2020	\$1,570,000

3. Information Management System

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of proactive data-driven projects conducted by RAFP	No	New in 2020	New in 2020	1

4. OIG Policies and Procedures

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of planned quality assurance review projects by DQM	No	New in 2020	New in 2020	15
Number of quality assurance review projects completed within 10 business days by DQM	No	New in 2020	New in 2020	7

5. Spending Plans

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Dollars returned to federal government	No	New in 2020	New in 2020	Data Forthcoming
Dollars returned to general fund	No	New in 2020	New in 2020	Data Forthcoming
Dollars spent quarterly	No	New in 2020	New in 2020	\$13,638,290

6. Reporting Evidence of Wrongdoing

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of Investigation Unit's cases closed	No	New in 2020	New in 2020	113
Number of Investigation Unit's cases opened	No	New in 2020	New in 2020	76
Number of Medicaid Fraud Control Unit's cases closed	No	New in 2020	New in 2020	117
Number of Medicaid Fraud Control Unit's cases opened	No	New in 2020	New in 2020	134

7. Hotline and Data Analysis Programs

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of actionable complaints to the RAFP Hotline	No	New in 2020	New in 2020	202
Number of contacts analyzed by the RAFP Hotline Program and Medicaid Fraud Control Unit (MFCU)	No	4511	4042	236
Number of Hotline complaints analyzed by RAFP	No	New in 2020	New in 2020	694
Number of referrals made to District agencies by RAFP	No	New in 2020	New in 2020	100

8. Strategic Operation 5

Measure	New Measure/ Benchmark Year	FY 2018 Actual	FY 2019 Actual	FY 2020 Actual
Number of FTEs	No	New in 2020	New in 2020	112
Number of FTEs with completed annual performance reviews with supervisors	No	New in 2020	New in 2020	73
Number of FTEs with completed mid-year performance reviews with supervisors	No	New in 2020	New in 2020	74
Number of FTEs with completed performance plans	No	New in 2020	New in 2020	74

Performance Plan Endnotes:

*For more information about the structure and components of FY 2022 draft performance plans, please see the FY 2022 Approved Budget and Financial Plan, Volume 1, Appendix E.

**Key performance indicators that are new may not have historical data and may only have FY 2022 targets.

***To view the final versions of agency FY 2022 performance plans when they become available in December 2021, see the OCA website at <https://oca.dc.gov/>.